



WARRANTY TERMS

- 1. This warranty** (hereinafter the "**Warranty**") covers all energy storage systems, manufactured by "ECOSHIFT"¹, under the name "BES". The Warranty covers material or manufacturing defects in the components and parts of BES, under the conditions and limitations of these Warranty Terms.
- 2. Duration:**
 - 2.1. The Warranty period is defined as 2 years for the inverter and 10 years for the batteries.
 - 2.2. The Warranty period begins on the delivery date of a new BES from ECOSHIFT or from an authorized dealer of ECOSHIFT to the first buyer/recipient, as the delivery date is determined by the relevant supporting documents (delivery note or other).
- 3. Validity Conditions:** The warranty is valid only if:
 - i. The instructions of the manual of BES for installation, placement, storage, and use have been followed continuously from the delivery of BES to the first buyer/recipient and throughout its entire period of use.
 - ii. The BES was delivered to ECOSHIFT or to an authorized partner within a reasonable period of time from the occurrence of the defect.
 - iii. Any repairs, works, or interventions on the BES have been carried out exclusively by ECOSHIFT or by an authorized partner.
- 4. Exclusions – Scope of the Warranty:**
 - 4.1. The Warranty does not cover wear, damage, or defects arising from or due to:
 - i. Improper, defective, or non-compliant to the ECOSHIFT's instructions placement, installation, connection, or storage.
 - ii. Use under extreme conditions, misuse, or use beyond factory specifications.
 - iii. Accidents, collision, or impact of objects on the BES under any conditions.
 - iv. Modifications, works, and/or interventions on the BES or its parts or components by third parties not authorized by ECOSHIFT, as well as the use and installation of parts or components not approved by ECOSHIFT or used (second-hand) parts.
 - v. Failure to charge the BES batteries for a long period of time and/or charging contrary to the manual of BES.
 - vi. Malicious acts.
 - vii. Gross negligence.
 - viii. Exposure outdoors, exposures to the effects of weather or to other external conditions (indicatively fire, flood, lightning, earthquake, short circuit) and/or to extreme pollution.
 - ix. Ingress/penetration of liquids into any component due to misuse or negligence.
 - x. Use of chemicals.
 - xi. Continued use of the BES despite the existence of indications of damage or defect.
 - xii. Failure to comply with the maintenance instructions and schedule provided by "ECOSHIFT."
 - xiii. Any incident or condition which, according to the law, commercial practices, or good faith, cannot be attributed to the manufacturer.
 - 4.2. The Warranty does not cover any normal wear and tear
 - 4.3. The Warranty does not cover, and ECOSHIFT is not obliged to provide for or in any way remedy, the loss of use of the BES until the defect is repaired, nor any other direct or indirect damage or loss of profits.
- 5. Other Terms:**
 - 5.1. The replacement or repair of BES and/or its parts and/or its components shall be determined and assessed by ECOSHIFT on a case-by-case basis in accordance with the rules of science and accepted technical practice.
 - 5.2. The components or parts of BES which are replaced shall be delivered to ECOSHIFT and shall automatically revert to its ownership.

¹ "ECOSHIFT" is a trademark of the company (société anonyme) under the name "PETROS PETROPOULOS S.A.", headquartered in Athens, 96 Iera Odos, Postal Code 10447, Tax Identification Number 094043269, and General Commercial Registry (G.E.M.I.) number 000285301000.